



Facilities Management & Maintenance





Vision

To be the region's first choice EPC organisation by exceeding the expectations of our clients, offering a bright career path to employees and ensuring sustainable growth for the community while preserving the environment.

Mission

Excellence in execution, sales and services with focus on customer satisfaction; care for employees, community & environment and sustainable growth.

Values

Integrity

- Support for doing the right thing
- Keep promises even if it takes extra effort
- Won't turn our backs towards something wrong or unsafe.
- Take responsibility and be accountable for all our words and deeds.

Excellence

- Keep raising the bar
- Go the extra mile to deliver the best
- Be self-motivated
- Strive to innovate and create

Commitment

- Committed to ensure safety for everyone.
- Encourage employees to achieve their maximum potential
- Work towards exceeding customer expectations
- Appreciate the skills and abilities of others
- Extra care for actions that affect the community we live in

Teamwork

- We are one
- Listen to and learn from each other
- Work with enthusiasm and appreciation
- Combine our expertise and knowledge



FACILITIES MANAGEMENT & MAINTENANCE DIVISION OF BAHWAN ENGINEERING CO. LLC

FMM CORE ACTIVITIES

Hard Services

Heating Ventilation & Air-conditioning

Industrial Maintenance

Electrical Maintenance upto 33kV

Building Management System

Integrated CAFM Solution

UPS Systems

Fire Alarm & Fire Fighting System

Security & Card Access System

Civil Maintenance

Diesel Power / Gas Power Plants

Boilers, Incinerators, Centrifugal Pumps

Swimming Pools and Pool Equipment

Water and Waste Water Treatments

Soft Services

Housekeeping

Landscaping

Pest Control

Duct Remediation

Renewable Energy

Established in the Sultanate of Oman in 1977, Bahwan Engineering Company (BEC) is a part of Bahwan Engineering Group and member of the Bahwan Holding LLC. It is one of the largest facilities management & maintenance service provider in Oman and have its operations in UAE.

Four decades of extensive experience to perform and self-deliver all CMEI related tasks with modern planning, extensive planned preventive maintenance regime and robust maintenance practices enable us to provide cost effective and responsive services to the various FM portfolios.

Our commitment to self-deliver services allows us greater control over the quality of service delivery, flexibility and ability to maximize efficiency by reducing overall operating cost and at the same time displaying high practice of safety standards. BEC has well-established "HSE Management System" in line with the international standards and is certified for OHSAS 18001 & ISO 14001. The company has excellent HSE performance record of accomplishment as one of the safest contractor in Oman.

BEC is also a leader in sustainability and the first company in Oman in its category to achieve ISO 9001 certification for Facilities Management & Maintenance, Project Management and various other discipline. BEC is the first company presented with the prestigious FM Service Provider of the Year award instituted by Construction Week, in 2007.



OPERATIONAL STATISTICS

TOTAL SITE LOCATIONS
3250+

NO. OF CONTRACTS
720+

TOTAL MANPOWER
2200+

Executives : 160+
Supervisory Staff : 240+
Skilled Manpower : 1800+



HARD
FM SERVICES



REFURBISHMENT /
SPECIALIST SERVICES



SOFT
FM SERVICES

fmm

PROGRESS INDICATOR

2016 onwards

- District Cooling Plant, New Muscat Intl' Airport
- PTB & DCS Salalah New Airport
- Oman Exhibition and Conventional Centre
- FM Services Commenced in UAE.

2005 - 2010

- OMIFCO - General Maintenance Services
- SIUCI - General Maintenance Services
- Mechanical Turnaround Works

2010 - 2015

- Substation Refurbishment Works
- O&M of Solar Plant
- Salalah Methanol Co.

1995-2000

- Referral Hospitals
- PDO Estate Maintenance
- MOD Wudam Water & Waste Water Plant

2000-2005

- Musanna Airbase
- Dhofar Power Company – Balance of Plant

1990 – 1995

- Water & Waste Water Maintenance Plants
- Sultan Qaboos University
- Sultan Qaboos Sports Complex

1985 – 1990

18+ Personnel

- Matrah Ice Factory
- ROP Interior
- GTO HVAC Maintenance
- Royal Oman Police – Civil & MEP Maintenance in Capital Areas



Wudam Naval Base, Oman



Salalah Airport

our APPROACH



Our approach to FM Services is customer need centered. We understand customer to build FM solution that meets their requirements for a competitive price. Our management structure allows us to be flexible in our approach and adapt quickly to changing customer requirements. Our Management team takes clear ownership of service delivery and work closely with our clients to ensure our approach to service is unified.

We deliver all services majorly through directly employed, suitably trained workforce. We recognize that our people are our strength and as such place huge emphasis on recruitment, vetting and continuous training.

Our service solution roots from a culture of continuous improvement where all our people are encouraged to challenge existing methods at every opportunity. This allow us to be innovative in our solution, ensuring that our customers receive a bespoke service that is appropriate for their building and the requirements of its occupiers.

REEC



Sultan Qaboos Grand Mosque, Muscat



MV/LV Switchgear Maintenance



Sultan Qaboos Sports Complex, Muscat

OUR ACTIVITIES

Hard Services:

- HVAC
- Electrical Installations – MV & LV
- BMS
- Plumbing Installations
- Fire Fighting & Alarm Systems
- UPS Systems
- Building Fabric
- Boilers
- Laundry & Kitchen Equipment
- Water & Waste Water Treatment Plants
- Sewage Treatment Plants
- Gas Turbine & Balance of Plant for Power stations
- Civil Infrastructure
- Elevators & Escalators
- Diesel Power / Gas Power Plants
- Solar Power Plants
- Industrial Plant - General Maintenance Services

Refurbishment / Specialist Services:

- Annual Turnaround Works for Industries, Power Plants
- Replacement / Refurbishment of HVAC Equipment & Associated Systems
- Energy Saving Solutions
- Replacement of Electrical Switchgear, Transformer, Diesel Generator etc.
- Duct Cleaning & Remediation

Soft Services:

- Help Desk
- Cleaning & Housekeeping
- Landscaping Services
- Sewage Disposal
- Concierge
- Catering
- Furniture Movement
- Security

Royal Opera House, Muscat



Bank Muscat Headquarters at Airport Heights, Oman



Dhofar Power Company, Oman



SECTORS

We are providing Facilities Management & Maintenance solutions in the following sectors for over three decades:

- Airports
- Power Plants
- Hospitals
- Hotels
- Industrial Facilities
- Sports Complexes
- Ministry Buildings
- Educational Complexes
- Commercial & Residential Complexes

Oman India Fertilizer Company



Al Maktoum International Airport, Dubai



Jindal Steel Plant, Sohar



major CONTRACTS

- New Salalah Airport – Hard Services
- Muscat International Airport – HVAC Operation & Maintenance
- MOD Mussanah Airbase – Hard services & civil infrastructure
- MOD – O&M of Power, Water and Waste Water Treatment Plants at Wudam
- Knowledge Oasis Muscat – FM services
- Al Hail Township- FM services
- Grand Mosque – FM services
- Royal Opera House Muscat – Hard services
- Oman Convention Exhibition Centre- Hard services & O & M of district cooling plant
- Bank Muscat HQ & branches – Hard services
- Muscat Grand Mall – District Cooling Plant
- Petroleum Development Oman – Estate Maintenance / call off contract for MEP & Civil
- OMIFCO – Fertilizer Plant Maintenance Sur
- Dhofar Power Company – Maintenance of BOP for Gas Turbine Based Power Plant
- Al Maktoum International Airport, Dubai
- Ivory Grand Hotels & Apartments, Dubai
- Al Fattan Plaza, Dubai
- Utmost Properties, Dubai

Turnaround Works



Al Rawaq Commercial Complex, Muscat



Al Fattan Plaza, Dubai



Al Hail Township, Oman



Tilal Complex – Bausher, Oman



Sewage Treatment Plant at Mina-Al-Fahal, Muscat



Clientele

 أوربك Orpic	 Petroleum Development Oman LLC	 شركة مسقط لتوزيع الكهرباء Muscat Electricity Distribution Company أحدى شركات مجموعة نماء Member of Nama Group	 OMAN INDIA FERTILISER COMPANY S.A.O.G		
 بنك ظفار Bank Dhofar	 بنك مسقط Bank Muscat	 Bank Sohar	 VALE	 McDonald's	 Pizza Hut
 نفط عمان omanoil	 Shell Oman	 JINDAL SHADEED	 SOHAR ALUMINIUM	 S & T	 OAMC الشركة العمانية لإدارة المطارات ش.م.ع. OMAN AIRPORTS MANAGEMENT COMPANY S.A.O.C.
 Gulf Mushroom Products Co. ش.م.ع.و. الشركة الخليجية لإنتاج الفطر ش.م.ع.ع.	 NUHAS OMAN	 مجموعة مسقط أوفرسيز muscat overseas group	 عمان للغاز الطبيعي المسال ش.م.ع. Oman LNG L.L.C.	 Haya water	
 Ministry of sports	 Royal Guard of Oman	 Royal Court Affairs	 Royal Oman Police		
 Sultan Qaboos University Hospital	 الشركة العمانية لنقل الكهرباء ش.م.ع.م. OMAN ELECTRICITY TRANSMISSION COMPANY S.A.O.C.	 شركة كهرباء مجاق (ش.م.ع.م.) Majan Electricity Company (SAOC)	 carillion		
 Omani Packaging Co.	 Modern Steel LLC	 Suhail Bahwan Group	 SAUD BAHWAN Group	 KR Khimji Ramdas SINCE 1870	
 SIUCI	 ماجد الفطيم MAJID AL FUTTAIM	 ميناء صحر PORT OF SOHAR	 مؤسسة عمر الزواوي ش.م.ع. Omar Zawawi Establishment L.L.C.	 Amiantit Oman	
 IVORY GRAND Hotel Apartments	 Dubai Airports Connecting the World	 الفتان AL FATTAN	 عمان كابلات OMAN CABLES	 LuLu HYPERMARKETS * SUPERMARKETS * DEPARTMENT STORES OMAN	 Public Craft Oman

Salalah Gardens Mall, Oman





Oman: P. O. Box 703, Ruwi - 112
Sultanate of Oman
Tel.: +968 24597510.
Fax: +968 24597511
E-mail: becoman@becoman.com

servicecall.fmm@becoman.com

Dubai: P. O. Box: 25173
Dubai, United Arab Emirates
Tel: +9714 3475878.
Fax: +9714 3471855
E-mail: becdubai@emirates.net.ae

www.bahwanengineering.com

Abu Dhabi: P. O. Box: 31747
Abu Dhabi, United Arab Emirates
Tel: +9712 6414316.
Fax: +9712 6414317
E-mail: btcauh@emirates.net.ae